

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
1		<p>Have you had a VA Claim? 61 answered this question 73.77% answered Yes no notes for this question</p>
2		<p>Do you have Service-connected disabilities? 57 answered this question 75.44% answered Yes no notes for this question</p>
3	3	<p>Do you have a pending VA Claim? 60 answered this question 26.67% answered Yes I was declined</p>
4	30	<p>Do you receive a VA Disability? 58 answered this question 63.79% answered Yes 40%</p>
5		<p>Are you a retired Veteran? 61 answered this questions 32.79% answered Yes no notes for this question</p>
6	59	<p>Have you been denied VA Benefits? 57 answered this question 31.58% answered Yes Pending 13-month claim</p>
7	4	<p>Have you appealed a VA Decision? 57 answered this question 33.33% answered Yes Pending</p>
8	22 33	<p>If so, was your appeal successful? 20 answered this question 40% answered Yes Still Pending Unknown</p>

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9 -14		<p>Who did you receive Assistance from? Other - please explain. Out of 61 surveys: American Legion: 5 answered Yes = 8.19% DAV: 9 answered yes = 14.75% VFW: 12 answered yes = 19.67% Vet: 2 answered yes = 3.3% OTHER: 7 answered yes = 11.48%*</p> <p>1 Texas Veteran Services 2 AMVETS 6 VVA 21 Advocate Provided By the State 25 New York State 26 CO VA Agent 46 AMVETS 51 County Service Officer</p>
15		<p>Are you aware of non-service VA medical benefits such as pharmacy? 58 answered this question 68.97% answered Yes no notes for this question</p>
16		<p>Were you discharged directly after your last Vietnam Tour of Duty? 56 answered this question 35.71% answered Yes</p> <p>30 After 2-month re-enlist</p>
17 - 24		<p>Are you a current member of any of the following? Other - list Out of 61 surveys: VFW: 27 answered yes = 44.26% DAV: 12 answered yes = 19.67% Am. Legion: 19 answered yes = 31.15% VVA: 11 answered yes = 18.03% USPA: 29 answered yes = 47.54% AFSFA: 6 answered yes = 9.84% AFA: 3 answered yes = 4.92% OTHER: 10 answered yes = 16.39%*</p> <p>1 377th SPS 2 AMVETS 4 377 AFSFA 12 American Legion riders 35 Masons 39 PLAV - Polish Legion of American Veterans 43 VDHA</p>

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	45 51 55	AMVETS TSNA, 377TH SPS TSNA
25	30	<p>Have you assisted another Veteran with the VA process? 60 answered this question 50% answered Yes "What I know"</p>
26		<p>Would you assist another Veteran if given the opportunity? 59 answered this question 96.61% answered yes no notes for this question</p>
27	24	<p>Have you received the GI Bill education Benefits? 61 answered this question 70.49% answered yes Peg Note: Not sure if this person checked yes on this question</p>
28	7	<p>Have you received the GI Bill Mortgage Benefits? 60 answered this question 40% answered yes Calvet</p>
29	41 50 53	<p>Have you received other GI Benefits? 53 answered this question 11.32% answered yes Medical College Responded yes but did not explain</p>
30	1 3 4 7 11 19 21 25	<p>If you have received GI Bill Benefits, what was the duration of the benefit? 30 answered this question 56.67% answered yes 36 months 1 year 36 month + 9 months 4 years 1 year 1999 - 2003 Few weeks 3 years</p>

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
	29	2 years
	33	4 years
	34	?
	36	18 months
	38	3 1/2 years
	41	3 years
	50	5 years
	51	Current
	56	Unsure
	60	1 year
31		<p>Have you completed an Associates, Bachelors, Masters, PhD or other degree or Certification? (If yes, please list degrees, i.e. BS Accounting.)</p> <p>49 answered this question 59.18% answered yes</p> <p>7 - Associates 2 - Certifications 19 - Bachelors 10 - Masters 1 - Doctorate 2 - Not specified</p> <p>4 BS 5 Certification in Design and Layout 7 BA in Biblical Studies and MA 8 MA 14 MS and CRNA 15 Business Accounting - (see survey) 16 Accounting 19 Associates, Bachelors- Mktg, Supervisory Management 24 MFA 25 BS Resource Mgmt., MS Forestry 29 Associates, Ele. Tech 33 Masters 34 MS Computer Science 35 yes - no detail 37 Associates 38 Bachelors 39 yes - no detail 40 BA-Management, Minor Computer Science 41 BS - Ministry 43 BSVS, O.D. 44 BS Secondary Ed 47 Masters 49 BA 50 AS, BS, M.Ed. 52 AS 56 BS Management</p>

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
	57 58 59	Bachelors BS-Business Management MBA, BS, AS, AA
32 - 36		<p>Would you consider the VA hospital in your area to be: 51 answered this question EXCELLENT = 41.18% GOOD = 47.06% FAIR = 9.80% POOR = 1.96%</p> <p>29 Never been to a VA Clinic or Hospital 30 Temple 39 Can not say. Only took physical to evaluate disability. 48 In Seattle</p>
37 - 41		<p>How would you rate your VA Primary Care Provider? 39 answered this question EXCELLENT = 48.72% GOOD= 43.49% FAIR = 5.13% POOR = 2.56%</p> <p>21 New 30 Beginning to check 34 none currently 45 Tricare 48 In Seattle 57 Do not have one yet 60 Have none as of yet</p>
42 - 46		<p>How would you rate your VA Specialist? 41 answered this question EXCELLENT = 48.78% GOOD = 34.15% FAIR = 9.76% POOR = 7.32%</p> <p>34 none currently 48 In Seattle</p>
47 - 51		<p>How would you rate your VA Clinic? 53 answered this question EXCELLENT = 52.3% GOOD = 38.6% FAIR = 6.82% POOR = 2.27%</p>

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	9 29 30	Don't use VA Never been to a VA clinic or hospital Excellent now but denied two times before
52		Do you have Service or non-service related hearing loss? (tinnitus, vertigo and/or Meniere's Disease?) 53 answered this question 81.13% answered yes
	26 29 39	Service Getting hearing problems Don't know but have hearing loss
53		Did you apply for and receive VA hearing aids? 53 answered this question 26.42% answered yes
	30	before
54		Did you apply for and were denied hearing aids? 51 answered this question 11.76% answered yes
55		Has any other family member received VA benefits? (please list) #55 - 55 answered this question 10.91% answered yes
	38 45	Father, Val Hagar Father/Mother
56		Have you ever applied for VA family benefits? (Spouse, child, etc.) 53 people answered this question 7.55% answered yes
	26 30	Wife health treatments Barely getting forms (difficult to read this answer)
57		Since discharge, have you failed to contact the VA though you needed assistance? 53 answered this question 15.09% answered yes
	38 43 51	For 30 years until 2005 Delayed 35+ years Have Medicare and private insurance

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58	4	<p>If you answered yes to the previous question, please explain in space provided.</p> <p>4 answered this question 25% answered yes Through 70's, 80's, 90's.</p>
59 - 64	21 43 48	<p>What is your overall opinion of the VA claims process?</p> <p>48 answered this question EXCELLENT = 12.5% GOOD = 33.33% FAIR = 22.92% POOR = 18.75% NO COMMENT = 12.5%</p> <p>Unknown and highlighted "prefer not to comment" Takes too long to get claim finalized Very slow in responding. After surgery for 100% cancer due to agent orange, still did not hear of claim result for 8 months.</p>
65 - 70		<p>How would you rate VA Transportation Services?</p> <p>41 answered the question*</p> <p>EXCELLENT = 6.82% GOOD = 13.6% FAIR = 2.27% POOR = 2.27% NOT APPLICABLE = 68.2%</p> <p>* 3 People answered both yes and no. no notes for this question</p>
71	1 4 6 14 16 21 41 42 57 60	<p>If transportation services are available to you, please name your provider (s) in the space provided. (DAV, VA, VFW, OTHER)</p> <p>10 answered this question</p> <p>VA DAV DAV VA Red Cross VA VA wrote in "other" VA DAV</p>
72 - 80		<p>Is the VA or a private provider treating you for any of the following service or non-service-related conditions:</p>

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
		<p>Based on 61 surveys:</p> <p>Gastro-intestinal diseases: GERD (Reflux disease), IBS, Colon Diseases: 33 yes answers</p> <p>Diabetes or Any cancer: 47 yes answers</p> <p>Stroke or aneurism: 28 yes answers</p> <p>Ischemic heart disease: 29 yes answers</p> <p>Heart disease of any kind: 36 yes answers</p> <p>Aortic aneurism: 27 yes answers</p> <p>Depression: 34 yes answers</p> <p>Other (please explain) 15 yes answers</p> <p>4 PTSD</p> <p>14 High Blood Pressure</p> <p>24 Peripheral Neuropathy</p> <p>26 High Blood Pressure</p> <p>29 Type 2 Diabetes</p> <p>31 GERD and diabetes</p> <p>43 "Private" Tachycardia, sleep apnea.</p> <p>48 joints</p> <p>49 Cataracts</p> <p>54 Diabetic neuropathy, diabetic retinopathy, high ocular pressure, low sexual function.</p> <p>55 GERD, mini stroke</p> <p>58 Hearing, eye, kidney</p> <p>59 Thoracic</p> <p>60 Neuropathy</p> <p>61 May have indicated "depression"</p>
81		<p>Would you accept assistance from a fellow SPS Veteran in navigating the VA system?</p> <p>51 answered this question 98.04% answered yes no notes for this question</p>
82		<p>Are you aware of a fellow Veteran who should file but has not?</p> <p>49 answered this question 26.53% answered yes no notes for this question</p>
83		<p>Would you be willing to refer a fellow Veteran in need of assistance to another Veteran, an agency or an organization which has the ability to help him/her?</p> <p>53 answered this question 94.34% answered yes</p> <p>48 Never heard of that.</p>

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84	39	<p>Do you feel that the VA system is abused by Veterans who "know how to play the system"?</p> <p>47 answered this question 51.06% answered yes</p> <p>Have no opinion one way or another</p>
85	55	<p>If yes, do you feel the issue should be addressed?</p> <p>22 answered this question 77.27% answered yes</p> <p>Maybe</p>
86		<p>MILES FROM NEAREST VA HOSPITAL</p> <p>Based on 61 answers</p> <p>1-25: 40.98% 26-50: 21.31% 51-75: 11.48% 76-100: 9.84% 101-125: 8.2% 126+: 8.2%</p> <p>no notes for this question</p>
87	1 47	<p>MILES FROM NEAREST VA CLINIC</p> <p>Based on 50 answers</p> <p>1-25: 68% 26-50: 26% 51-75: 4% 76-100: 2% 101-125: 0% 126+: 0%</p> <p>Nearest clinic is 6 miles, "one I use is 50 miles." unknown</p>
88	29 47	<p>MILES FROM NEAREST VA OUTPT. CTR</p> <p>Based on 40 answers</p> <p>1-25: 57.5% 26-50: 27.5% 51-75: 7.5% 76-100: 2.5% 101-125: 0% 126+: 5%</p> <p>Don't know Unknown</p>

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
89		<p style="text-align: center;">ADDITIONAL NOTES ADDED BY VETERANS, OTHER THAN RECORDED BY A RED Y OR N ON THE SURVEY SPREADSHEET.</p> <p>9 I have Medicare A & B and Tri Care for Life. Don't need or use VA.</p> <p>15 These folks seem to want to keep things secret about "how to seek" help. Etc.</p> <p>18 Asterisked the Acute and Sub acute Peripheral Neuropathy paragraph on page 4, Added: Hypertension. Hearing Loss - Tell VA Doc need consultation for possible hearing loss. Go to Regional Office American Legion, DAV, Vietnam Vets.</p> <p>25 Retired Service vets should emphasize any combat -related injuries or exposure that could have contributed. E.g.. Flight line noise, agent orange exposure. TSN had documented application of agent orange on to and around our bunker areas. CRSC is a way for retirees to regain their lost retirement pay due to AVA pension.</p> <p>39 Have heart disease. Damage to heart muscle due to a blockage. Arteries formed around blockage so no surgery necessary. Heart damage to muscle when blocked. Had Clarks type myeloma, no treatment necessary other than removal of skin tissue.</p> <p>45 I've been a service officer for 16 years and would be willing to assist.</p> <p>49 I was screened for Agent Orange at VA Hospital, Martinez, CA early 2010. I have not heard anything yet. I was told the information would be put in a database.</p> <p>50 I went approximately 1 year ago to Longview Texas for evaluation for rash from Vietnam. Was seen by a female want-a-be nurse/dr who said I needed blood pressure medication and prescribed the wrong strength that upon taking took away all my energy. I contacted my regular dr. who said she gave much too strong a strength and re-prescribed. I will never go back to this QUACK! She wasn't even a real dr.!!!</p> <p>52 Knee injury and skin ?????????? And was turned down by VA</p> <p>55 Baltimore VA (this was in additional comments section. It possibly relates to where the clinic, hospital and/or outpatient centers are.)</p> <p>58 Volunteer 2 days a week at Michael Debakey VA Hospital</p>
90		<p>Were you exposed to Agent Orange?</p> <p>52 answered this question</p> <p>100% answered yes</p> <p>7 unknown</p> <p>23 probably</p> <p>31 Not sure</p> <p><u>55</u> <u>Yes, Big Time</u></p>
91		<p>Are you in the VA's Agent Orange study?</p> <p>51 answered this question</p> <p>43.14% answered yes</p> <p>1 Don't know</p> <p>18 entered a question mark</p> <p>19 entered a question mark</p>

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	34 40	? has a question mark in the yes and in the no columns																														
92	18 29	<p>Have you been approved for Agent Orange exposure related diagnoses? 52 answered this question 48.1% answered yes</p> <p>entered a question mark Have not been checked for exposure-related illnesses</p>																														
93 - 97	1 10 15 25 35 37 38 39 42 46 48 51 54 59	<p>If yes, which one? Based on 61 surveys Prostate Cancer: 14 yes answers Non Hodgkin's Lymphoma: 11 yes answers Ischemic Heart Disease: 13 yes answers Other (please explain): 16 yes answers*</p> <p>Diabetes and Kidneys CLL Peripheral Neuropathy should be addressed Type 2 diabetes 100% disabled - Had a heart transplant 27 Oct 2001. Clinic ??? (unable to read) Malignant Fibrous Hystacarcinoma (difficult to read survey) Diabetes Type 2 diabetes with neuropathy in both feet. Type 2 Diabetes Diabetes Gastrointestinal GIST Tumor - Soft tissue sarcoma Diabetes 2 Diabetes, high blood pressure, heart disease, low sexual function Pending - diabetes</p>																														
98		<p>Have you been denied agent-orange-related medical assistance by the VA? 29 answered this question 10.34% answered yes no notes for this question</p>																														
100 - 112		<p>Rate VA Services Based on 61 answered surveys*</p> <p style="text-align: right;">Evaluations by Percentage</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th>EXC</th> <th>GOOD</th> <th>FAIR</th> <th>POOR</th> <th>NO COM.</th> </tr> </thead> <tbody> <tr> <td>LAB</td> <td>55.00</td> <td>25.00</td> <td>5.00</td> <td>0.00</td> <td>15.00</td> </tr> <tr> <td>XRAY</td> <td>62.16</td> <td>18.92</td> <td>2.70</td> <td>0.00</td> <td>16.22</td> </tr> <tr> <td>CARDIOLOGY</td> <td>42.86</td> <td>10.71</td> <td>7.14</td> <td>0.00</td> <td>39.29</td> </tr> <tr> <td>ONCOLOGY</td> <td>29.63</td> <td>11.11</td> <td>0.00</td> <td>0.00</td> <td>59.26</td> </tr> </tbody> </table>		EXC	GOOD	FAIR	POOR	NO COM.	LAB	55.00	25.00	5.00	0.00	15.00	XRAY	62.16	18.92	2.70	0.00	16.22	CARDIOLOGY	42.86	10.71	7.14	0.00	39.29	ONCOLOGY	29.63	11.11	0.00	0.00	59.26
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		EAR-NOSE-THROAT	37.04	18.52	0.00	3.70	40.74
		AUDIOLOGY	37.04	25.93	7.41	3.70	25.93
		EYE CLINIC	48.39	19.35	3.23	0.00	29.03
		PHARMACY	52.78	19.44	8.33	0.00	19.44
		PRESCRIPTION SERVICES	50.00	26.47	2.94	0.00	20.59
		PTSD COUNSELING	37.93	6.90	10.34	3.45	41.38
		OUT PATIENT CARE	41.18	23.53	11.76	0.00	23.53
		INPATIENT CARE	33.33	16.67	4.17	4.17	41.67
		OTHER	18.18	9.09	0.00	0.00	72.73
			* Many did not evaluate every category.				
	7	Not used					
	30	now					
	39	Used them for disability physical only.					
113		Do you think you have PTSD?					
		51 answered this question					
		49.02% answered yes					
	28	maybe					
	55	Not that that I know of					
114		Have you applied for PTSD disability?					
		51 answered this question					
		33.33% answered yes					
		no notes for this question					
115		Are you currently receiving VA assistance for PTSD?					
		50 answered this question					
		22% answered yes					
		no notes for this question					
116		Are you rated for PTSD? If yes, what percent?					
		37 answered this question					
		27.03% answered yes. (some added % in notes. Following)					
		2 - 100%					
		1 - 80%					
		4 - 70%					
		1 - 60%					
		3 - 50%					
		1 - 40%					
		2 - 30%					
		3 - 10%					
		1 - ?					
	1	70%					

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
	3	50% (The VA shrink found me 50% but I was denied.
	6	70%
	10	100%
	14	?
	17	10%
	18	10%
	19	80%
	25	40%
	26	60%
	33	50%
	37	50%
	42	70%
	45	10%
	48	100%
	53	70%
	54	30%
	60	30%
117		What is your overall VA Disability rating?
		19 answered this question
		78.95% answered yes
		6 - 100%
		1 - 80%
		3 - 70%
		1 - 60%
		4 - 40%
		3 - 20%
		2 - 10%
		1 - 0%
		1 - ?
	1	100%
	6	100%
	12	70%
	15	40%
	16	70%
	17	10%
	19	100%
	20	0%
	22	60%
	27	40%
	30	40%
	33	70%
	38	?
	39	40%
	42	100%
	43	10% - Diabetes 2
	46	20%

Line/ Question #	Survey #	RESPONSES, DETAILS AND NOTES
	51	20%
	53	100%
	54	100%
	57	20%
	58	100%
	59	80% - Pending, unemployable 100%
118		<p>Are you now, or have you ever received PTSD counseling at the VA or through another provider? 44 answered this question 36.36% answered yes no notes for this question</p>
119 - 123		<p>Has your overall VA experience been: E-G-F-P 44 answered this question EXCELLENT = 36.2% GOOD = 31.8%* FAIR = 18.2%* POOR = 2.27%* * 6.82% answered NO in the GOOD column * 2.27% answered NO in the FAIR column * 2.27% answered NO in the POOR column</p> <p>17 answered NO in the "Good" category under this question. 48 Not good in Iowa City.</p>